



Development Bank of the Philippines

ADVISORY

DBP implemented a system migration to a new ATM Switch on Friday, December 2, 2016 that included functionality to handle EMV Chip Cards. This new technology encrypts account information making it more secure for customers when they withdraw cash or make payments.

As with any system change, there are normal hiccups being experienced resulting to intermittent unavailability or "Offline" in our ATM system thereby affecting DBP's Card and ATM related services.

We apologize for any inconvenience or difficulty you are experiencing during this period. Rest assured that DBP is working towards addressing these system concerns and that this temporary inconvenience will lead to improved and enhanced ATM services.

Thank you.